



BOARD OF DIRECTORS

METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

OPERATIONS AND SAFETY COMMITTEE

THURSDAY, AUGUST 25, 2022

ATLANTA, GEORGIA

MEETING MINUTES

1. CALL TO ORDER AND ROLL CALL

Committee Chair Worthy called the meeting to order at 10:43 A.M.

Board Members

Present:

Heather Aquino¹
Robert Ashe, III
Stacy Blakely
Jim Durrett
William Floyd
Roderick Frierson
Freda Hardage
Russell McMurry¹
Roderick Mullice
Al Pond
Rita Scott
Reginald Snyder
Thomas Worthy, Chair

Board Members

Absent:

Roberta Abdul-Salaam, Vice Chair
Kathryn Powers

¹Russell McMurry is Commissioner of the Georgia Department of Transportation (GDOT) and Heather Aquino is the Interim Executive Director of the Georgia Regional Transportation Authority (GRTA). Per the MARTA Act, both are non-voting members of the Board of Directors.

Staff Members Present:

Collie Greenwood
Josh Rowan
Peter Andrews
Luz Borrero
Michael Scott Kreher
Ralph McKinney
Manjeet Ranu
Raj Srinath
George Wright

Also in Attendance:

Justice Leah Ward Sears of Smith, Gambrell & Russell, LLP, Peter Bruno, Phyllis Bryant, MARTA Police Officer Deidre Dixon, Stephany Fisher, Nicci Golden, Kenya Hammond, Charles Hankerson, Jacqueline Holland, Tyrene Huff, Herold Humphrey, Jonathan Hunt, Paula Nash, Kirk Talbot and David Wickert, AJC

2. APPROVAL OF THE MINUTES

Approval of the July 28, 2022 Operations and Safety Committee Minutes.

Approval of the July 28, 2022, Operations and Safety Committee Minutes. On a motion by Board Member Pond, seconded by Board Member Durrett, the motion passed by a vote of 10 to 0 with 2 members abstaining and 12 members present.

3. BRIEFINGS

Operations Planning and Controls Overview

Peter Bruno, Senior Director of Operations Planning & Controls, provided the committee with an office overview of Operations Planning and Controls and their first-year accomplishments.

Transit Master Version 19 Update

Herold Humphrey, Deputy Chief of Bus Operations, provided the committee with an update on Version 19 for the Transit Master which is our CAD (Computer Aided Dispatch)/AVL (Automated Vehicle Locator) system that was designed to maximize dispatcher efficiency and manage bus operations.

4. OTHER MATTERS

FY22 June Operations and Safety Department KPIs (Informational Only)

5. ADJOURNMENT

The Committee meeting adjourned at 11:17 A.M.

Respectfully submitted,

A handwritten signature in blue ink that reads "Tyrene L. Huff". The signature is written in a cursive style with a large initial 'T'.

Tyrene L. Huff
Assistant Secretary to the Board

YouTube link: <https://youtu.be/ZpESYEEtRkk>



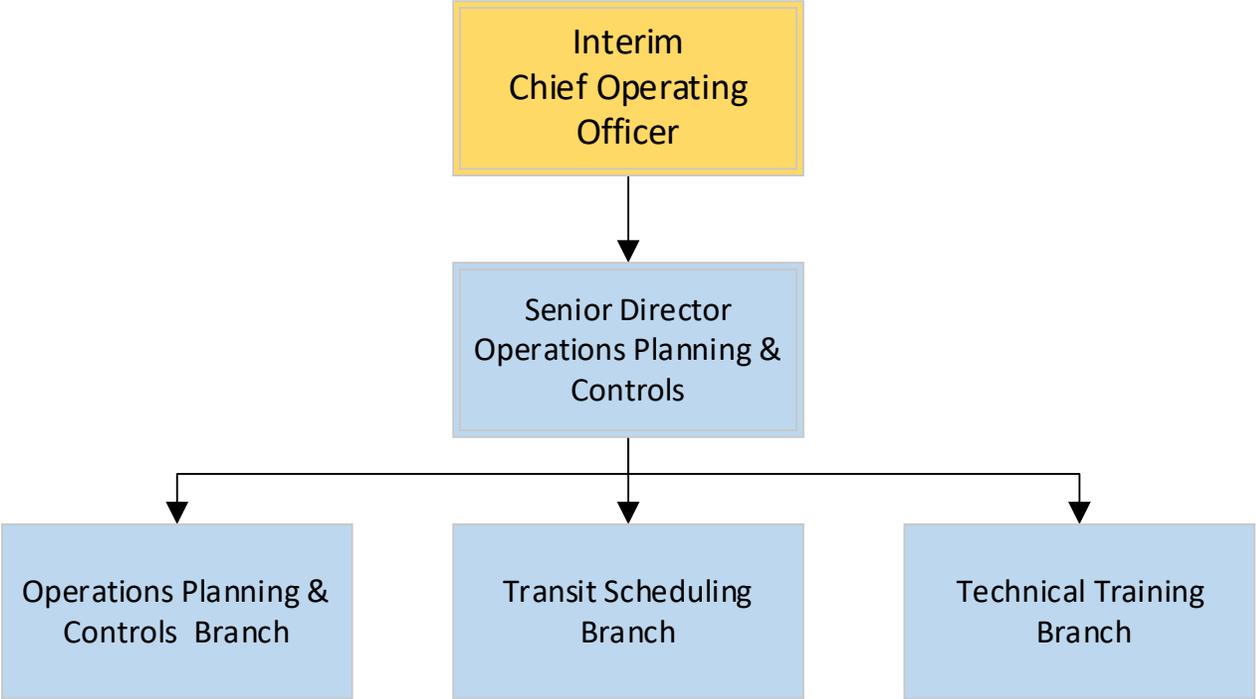
Operations Planning & Controls Office Overview & First Year Accomplishments

**August 25, 2022
Operations & Safety Committee Meeting**

**Peter Bruno, Senior Director
Office of Operations Planning & Controls
Division of Operations**



Organizational Structure



Core Mission



Operations Process Standardization



❖ Operations Division Standard Operating Procedure Refresh

- ❖ June 2021 – Present: 295 SOPs reviewed, revised, and refreshed
- ❖ October 2021: Operations Division Compliance Manual Developed
- ❖ November – December 2021: All Operations Division Leadership trained on managing and complying with SOP management standards
- ❖ March 2022: Phase I bi-annual compliance check
- ❖ September 2022: Phase II bi-annual compliance check
- ❖ July 2023: Biennial SOP review, revision and update



Operations Process Standardization



❖ Other Accomplishments

- ❖ Centralization of Operations Division Business Processes:
 - ❖ City of Atlanta Special event approvals
 - ❖ Power BI Dashboards for Service & Supply Contract Monitoring and Uniform Purchasing & Allowance Tracking
 - ❖ Kicked off a Monthly Bus Operator MVR Status Check
- ❖ In progress
 - ❖ Capital Project Health Tracker for Operations Leadership
 - ❖ FY Monthly Financial Monitoring; budget vs actual
 - ❖ Operations Leadership Power BI Toolkit



MARTA 2040 Operations Planning



- ❖ Development of operations and workforce plans
- ❖ Determination of BRT level boarding approach
- ❖ Vehicle specification development
- ❖ Rightsizing passenger transfer points to accommodate varied vehicle lengths
- ❖ Concept of Operations plans
- ❖ Battery Electric Bus infrastructure



Operations Initiatives & Assessments



- ❖ Electric Vehicle Program – Began revenue service on May 1
- ❖ Standing Task Force – Bus Operator Absenteeism
- ❖ Successful Migration to Trapeze V19 Transit Scheduling Platform
- ❖ FY22 Bus and Rail Fleet Management Plans
- ❖ REACH Operations Plan
- ❖ Apprentice Program Development
- ❖ Streetcar Alignment Tree Pruning – City & Trees Atlanta Partnership

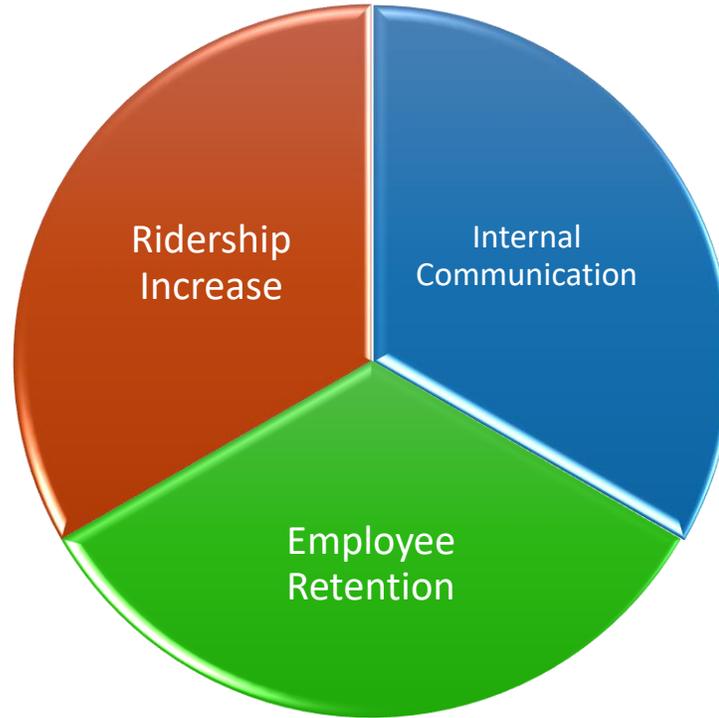


People-Centric Accomplishments

MARTA Young Professionals Group



General Body Meetings



Innovation Teams



For more details, contact:
Inna Velaz, President
invalendone@mymarta.com

People-Centric Accomplishments



MARTA Young Professionals Group

Integrated Operations Center Meeting

Laredo Bus Garage Meeting



*Trees Atlanta
Service Project*



People-Centric Accomplishments



❖ Summer 2022 Operations Division “Next Generation” Internship Program



MARTA Integrated Operations Center:

Aida Mumin is currently completing her computer technology degree at GA State. She is working at the IOC this summer, learning how service is safely monitored and delivered, while also supporting the MARTA Team with various technology tasks.

MARTA Transit Scheduling:

Travail Sinclair can be best described as a MARTA “walking encyclopedia”. He is working with our Transit Scheduling group, supporting mark up and route performance related activities.





THANK YOU





marta 

**Transit Master
Version 2019 Upgrade**

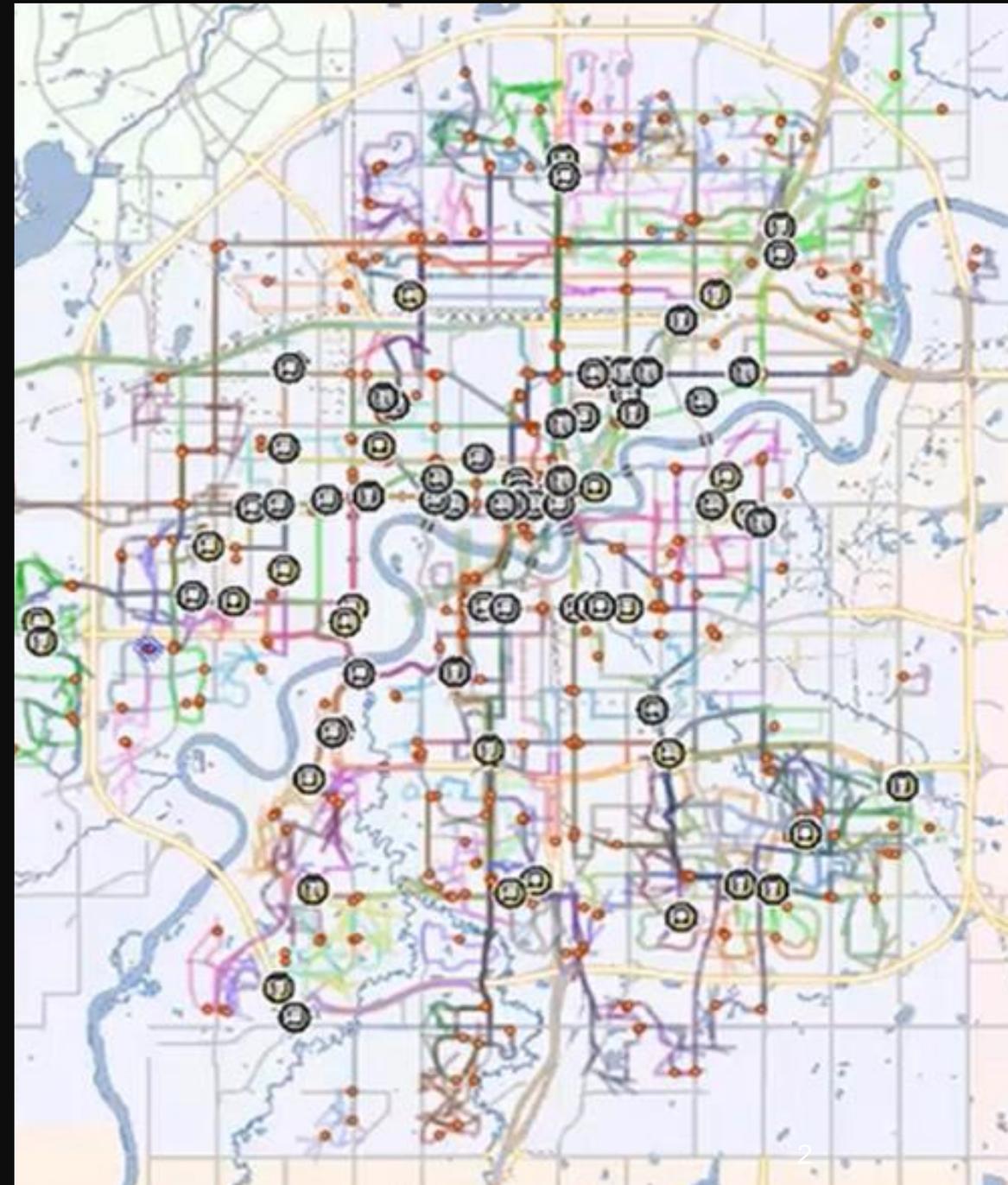
**Operations and Safety
Committee Meeting
August 25, 2022**

**Herold Humphrey
Deputy Chief of Bus
Operations**

Transit Master -

Transit Master is our CAD (Computer Aided Dispatch)/AVL (Automated Vehicle Locator) system that was designed to maximize dispatcher efficiency and manage bus operations.

- Vehicle tracking
 - Provides stop information to the public
 - Data communication to dispatchers
 - Incident management
 - Latest version 16
-



Features -

- Improved real time information from an average of two minutes to five seconds
- Real time situational and pre-planned detour routing (bus bridges)
- Turn by turn routing/mapping for operators
- Color code adherence for operators
- Integrated updates to MARTA website/social media for service alerts
- Easy map view for operators to view stops/time points
- Automated block cancelation
- Customer service can see real time bus information
- Go Live August 20





Upcoming Real Time Initiatives -

- Migration to cellular over access points
- Rider application pilot (Swiftly)
- ITS Update/pilot (entire system)



Thank You

